

Horticulture Coastal, 201-203 Whitely Road, Whitley Bay NE26 2SY
Operating Schedule

1. The premises shall operate as a café bar providing food and drink. There shall be no change to the operating style without proper written notice to the Licensing Authority, which shall include details of the operating style proposed. The Licensing Authority shall advise within 21 days whether a formal application for full or minor variation or a new licence is required and the licence holder shall comply with that direction.
2. The premises will trade primarily as a café bar and sale or supply of alcohol will be ancillary to the premises main use as a café bar.
3. A substantial food offering will be available until at least two hours before the cessation of sale of alcohol.
4. Waiter/waitress service will be available throughout the hours that the premises are open.
5. The consumption of alcohol will be predominantly to seated customers. The premises will not operate as a vertical drinking establishment, being predominantly people standing consuming alcohol.
6. At any given time, a minimum of 70% of the public trading area will be set aside for tables and chairs ensuring the premises are predominantly seated. The definition of tables to include poseurs and pot shelves.
7. The operator shall ensure that at all times when the premises are open for any licensable activity there is sufficient, competent staff on duty at the premises for the purpose of fulfilling the terms and conditions of the licence and for promoting the licensing objectives.
8. The operator and designated premises supervisor shall conduct a risk assessment for the general operation of the premises and in the case of individual bespoke events.
9. A CCTV system shall be designed, installed and maintained in proper working order, to the satisfaction of the Licensing Authority and in consultation with Northumbria Police. Such a system shall:-
 - (a) be operated by properly trained staff;
 - (b) be in operation at all times that the premises are being used for a licensable activity;
 - (c) ensure coverage of all entrances and exits to the licensed premises internally and externally;
 - (d) ensure coverage of such other areas as may be required by the Licensing Authority and Northumbria Police;
 - (e) provide continuous recording facilities for each camera to a good standard of clarity. Such recordings shall be retained on paper or otherwise may be put on tape or otherwise (for a period of 28 days), and shall be supplied to the Licensing Authority or Police Officer on request;
 - (f) During times licensable activities are provided, a member of management or staff will be contactable and trained in the retrieval of CCTV footage, with the ability to download relevant footage onto a disc within a reasonable time of any request from Northumbria Police to do so.

10. An incident and refusals book or log shall be kept at the premises which is utilised and maintained at all times. This book will be available to the police and local authority on request.
11. The premises licence holder shall ensure that all relevant members of staff receive training in their responsibilities under the Licensing Act 2003. Such training shall be documented and records made available upon request of an authorised officer of the licensing authority. Refresher training will take place at 6 monthly intervals and will also be documented.
12. Noise from the premises, including noise from patrons, amplified music or live music shall not be audible beyond the boundary or within any parts of the building which do not form part of the licensed premises, so as to cause a statutory nuisance.
13. A Challenge 25 policy shall be adopted ensuring that all members of staff at the premises shall refuse to sell alcohol to anyone who appears to be under the age of 25 and who is seeking to purchase alcohol unless that person provides credible photographic proof of age evidence. Such credible evidence, which shall include a photograph of the customer, will either be a passport, photographic driving licence, military ID or Proof of Age card carrying a 'Pass' logo.